

CD Recovery Guide Restoring the Operating System



This document assists you with the CD Restore operation to re-install the Operating System to factory condition.

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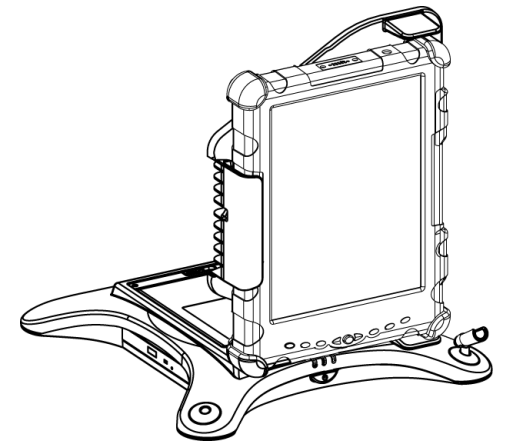
The recovery process will repartition and reformat the hard drive and apply a fresh installation of the Operating System with current iX104C2 drivers. Recovery does not include Sierra Wireless Radio Drivers or Multi-language User Interface (MUI) Packs. These must be downloaded and installed separately based on the specific configuration required of your iX104C2. To obtain access to these download files please contact Xplore's support desk listed at the end of this document.

NOTE 1: Custom applications and user configurations will need to be re-installed and setup after the recovery process.

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Equipment needed:

1. iX104C2 needing Operating System recovery.
2. xStand desktop docking station
3. xStand power supply (connected to xStand)
4. USB Keyboard
5. USB Mouse (optional)
6. Authorized copy of the Xplore Recovery CD's.



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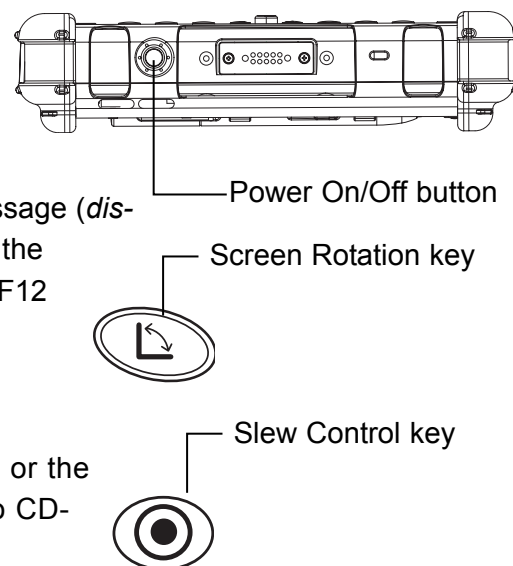
Getting Started

1. Plug in the Power Adapter and USB Keyboard (and mouse if being used) to the xStand
2. Place the iX104C2 onto the xStand
3. Insert the Recovery CD1 into the Drive bay
4. Turn on the iX104C2 by pressing the power button
5. When Xplore Logo appears with F2 and F12 message (*displays for about 5 seconds*) press the Rotate key on the iX104's front panel or on the USB Keyboard press F12 key.

A Multi Boot Menu will appear.

6. Use the slew control on the iX104's front panel or the Down arrow key on the USB Keyboard to scroll to CD-ROM Drive.

7. A message will appear in the top left of screen "Press any key to boot from CD....." press down on the slew control or press ENTER on the USB keyboard within 4 seconds.



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Steps During Recovery

Step 1: After Windows has been copied to the hard drive and installed to the system Microsoft's Mini-Setup Program "Welcome to Windows Setup" will run to allow you to configure your computer. Follow the prompts and instructions on the screen during this setup process.

Step 2: When Prompted for "Adjust video display" Click "OK". When Prompted for Monitor Setting "Windows has adjusted..." Click "OK".

Step 3: After clicking on the "Finished" button the recovery program will install additional iX104 software and drivers. This program automatically installs all software utilities for the iX104C2. During this install process you will have to accept some End User License Agreements and default directory locations. **NOTE: When prompted during this final phase to "Reboot the System" do not do so until the entire software library has been installed.**

After the final re-boot of the system it will have been restored to factory condition and be ready for operation.

